

餐飲英文

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製作



Counter service 2

Paying Bills

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Useful Phrases

1. 要結帳時

Waiter,	the bill, the check,	please.
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Can you bring us our check, please?

Can I have the bill, please?

I'd like to settle my bill.



2. 金額說明

Your bill comes to	US\$ NT\$	100. 3000.
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🔊 3. 稅金與服務費的說明

Service charge and tax are

included.
not included.

Tax and service charge have been added to your bill.

Your bill includes a 5% tax and a 10% service charge.



4. 詢問客人的付款方式

How are you going to pay?

How would you like to pay?

How will you be paying?



5. 不同的付帳方式

I'll pay in

cash.
US dollars.
Japanese yen.

I'll pay by

credit card.
traveler's checks.



🔊 6. 信用卡付帳

a. 店裡接受信用卡付帳時

Would you sign here, please.

Your signature here, please.

May I have your signature here, please.

b. 店裡不接受信用卡／外幣／旅行支票 ... 等付帳時

I'm sorry, sir/ma'am.
We don't accept

credit cards.
foreign currency as payment.
traveler's checks.

7. 找錢與收據

Here is your change of	800 200 15	dollars.
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Here's your receipt.



8. 感謝惠顧

Thank you,	sir. ma'am.	Have a nice	day. evening.
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Goodbye, Good night,	sir. ma'am.
We hope to see you again. We look forward to serving you again.	

Thank you for coming.

It's been our pleasure serving you.



Conversation(A)



Peter enjoyed his meal at a restaurant. He was going to pay the bill.

Peter: Could I have the bill please?

Waiter: Certainly, sir. One moment, please.





After a few minutes...

Waiter: Your bill comes to 2,500 dollars. Here is your check, sir.

Peter: Which item costs 200 dollars?

Waiter: That would be the chocolate mousse cake.

Peter: That can't be right. I saw it was priced at only 150 dollars.

Waiter: Just a moment, sir. I'll check it for you.



🔊 *After a few minutes...*

Waiter: I'm afraid there's no mistake, sir.

Peter: How about this? I didn't have any wine.

Waiter: Oh, I'm sorry, sir. I beg your pardon.
That's a mistake. I'll get it right.



🔊 *After a few minutes...*

Waiter: Your bill comes to 1,200 dollars. How would you like to pay? Cash or credit card?

Peter: I'll pay in cash. Here it is.

Waiter: Sir, here is your change of 300 dollars. Goodbye, sir.

Thank you for coming.



Conversation(B)



To celebrate her birthday, Mary treated her friends at the Sky-land Restaurant.

Mary: Waiter!

Waiter: Yes, ma'am. May I help you?

Mary: Yes, I'd like to settle my bill, please.

Waiter: One moment, please.

Your bill comes to 2,300 dollars.

Mary: I think there's been a mistake.
Shouldn't it be 2,000 dollars?





Waiter: No, there is a 5% tax and 10% service charge.

Mary: Do you take credit cards?

Waiter: Yes, ma'am. We take Visa, Master, American Express, Diner, and the JCB card.

Mary: Okay. Here is my Visa card.

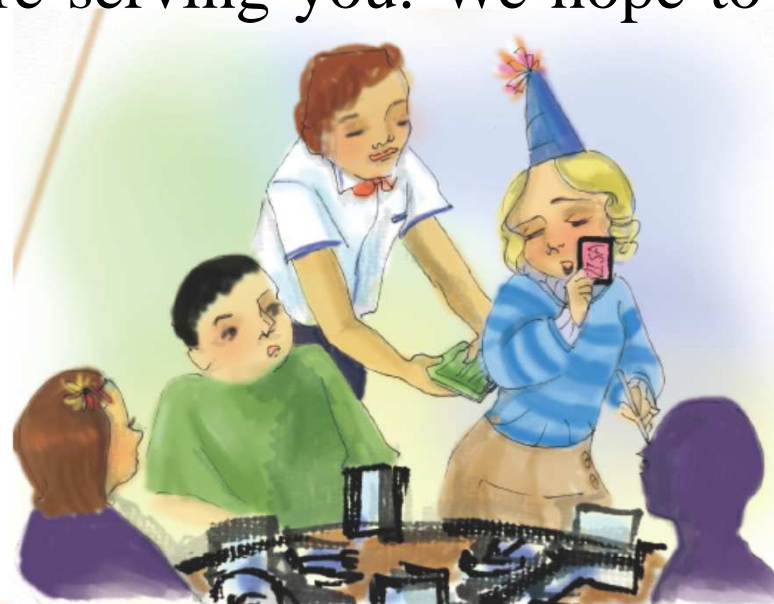
Waiter: Wait a moment, please.



🔊 *After a few minutes ...*

Waiter: Your signature here, please.

Thank you, ma'am. Here's your receipt. It's been our pleasure serving you. We hope to see you again.



Questions and Answers



1. What's wrong with Peter's bill?

He didn't order any wine, but the bill showed this item.

2. How did Peter pay? With cash or credit card?

He paid in cash.

3. How much did the Chocolate Mousse Cake cost?

It cost 200 dollars.



- 🔊 4. Did the waiter give change to Peter?
Yes, he gave Peter 300 dollars in change.
5. What was the difference in price after Peter questioned the bill's charges?
The difference in price was 1,300 dollars.
6. Why did Mary treat her friends to dinner?
Because it was Mary's birthday.



- 🔊 7. Why was the bill more expensive than she thought?

Because there was a 5% tax and 10% service charge added to the cost.

8. What kind of credit cards does the restaurant accept?

The restaurant takes Visa, Master, American Express, and the JCB card.



New Words and Phrases

1. **foreign currency** (n.) 外幣

We can't use foreign currency to buy things in a convenience store.

You can convert foreign currency into Taiwan dollars at banks.



🔊 2. **traveler's check** (n.) 旅行支票

Traveler's checks are very convenient for travelers.

I got into a big trouble in Nepal; I lost my traveler's checks.

3. **bill** (n.) a list of things bought and their prices
帳單；清單

She paid the bill for the meal.

Have you paid the bill yet?



- 🔊 4. **check** (n.) a bill at a restaurant 餐廳的帳單；
(v.) to examine something in order to make sure
that it is correct, safe, satisfactory, or in good
condition 檢查；核對；檢驗



 Can you bring us our check, please?

I'll ask the waiter for the check.

I have checked your answers and none of them are correct.

Check that the windows are closed, or the rain will make the floor wet.



🔊 **5.item** (n.) a single thing among a set or a list 項目；條款

Number the items on the form, please.

The first item on the menu is salad.

6.chocolate mousse cake (n.) 巧克力慕斯蛋糕



🔊 7. **I'm afraid...**(phrase) to be sorry for something that has happened or that is likely to happen
(為已發生的事或可能將要發生的事)感到遺憾；恐怕(用於提出異議，告訴不好的消息等場合，使語氣婉轉)

I'm afraid your boyfriend had an accident.

(很遺憾，你的男朋友出事了)

I'm afraid we can't come.

(對不起，我們恐怕不能來)



🔊 8. I beg your pardon. (phrase) to ask for forgiveness 非常抱歉

I beg your pardon. Could you please spell your name for me?

Your signature is difficult to read.



🔊 9.**settle** (v.) to pay what is owed, a bill, etc. 支付
； 結算

Please settle your bill before leaving the hotel.

You owe a lot of debt, and it's time to settle the bill.

10.**one moment** (phrase) to wait a while, just a moment, wait a minute 稍等一下

One moment, please. I want to speak with you.



🔊 11. **Your bill comes to...** (phrase) 您的帳單一共是...

Your bill comes to 250 dollars.

12. **tax** (n.) a sum of money to be paid by people or businesses to a government for public purposes. 稅；稅款

The government has increased its taxes on cars.

Income tax is a kind of direct tax.



🔊 13. **service charge** (n.) 服務費

There's a 10% service charge.

14. **signature** (n.) a person's name written by him
or herself 簽名

His signature is hard to read.

The paper has two signatures on it.



🔊 15.**receipt** (n.) a written statement to indicate that
one has received money 收據；回條
Ask him to give you a receipt
when you pay the bill.



Grammar

1. Your bill comes to NT\$2,500.

您的帳單總額是台幣2500元

某物 come(s) to ... 某物總計(共達)...

Your bill comes to 10 pounds.

你的帳共計十英鎊。

It comes to the same thing.

那終歸是相同的結果。



2. Service charges and tax are included.

服務費和稅是內含的。

~~Service charges and tax are not included.~~

服務費和稅是外加的。

某人或物 be included 某人或物是包含在內的

某人或物 be not included 某人或物是不包含在內的



Tom is included in our group of four.

我們這組有四個人，湯姆也是其中之一。

Your name is not included on the list.

你的名字不在名單內。



3. We look forward to serving you again.

我們期待能再為您服務。

某人 + look forward to + V-ing... 某人盼望(期待) ...

I look forward to seeing you.

我盼望見到你。

Tom is looking forward to going to America.

湯姆一直期待能去美國。



4. It's our pleasure to serve you.

能為您服務是我們的榮幸。

It's one's pleasure to + 原形V... 做某事是某人的榮幸

It's my pleasure to talk with you.

能與您交談是我的榮幸。

It's our pleasure to invite you to our party.

能邀請您參加我們的舞會是我們的榮幸。



Listening

A 請聽下列錄音CD中的句子，並根據課文對話內容，指出各句是否正確。



_____ 1. Peter's bill comes to 3,000 dollars.

_____ 2. Peter's chocolate mousse cake costs 200 dollars.

_____ 3. Peter ordered a bottle of wine.

_____ 4. The Sky-land Restaurant didn't accept JCB Cards.





_____5. Mary paid her bill by Master Card.

_____6. The Sky-land Restaurant added on a 10% service charge.

_____7. Mary was treated by friends to celebrate her birthday.

_____8. Mary paid her bill by credit card.

